



EUGENE F KRANZ

TOLEDOEXPRESS

AIRPORT

**A Social Story –
a Departure from
Eugene F. Kranz
Toledo Express
Airport**



Eugene F. Kranz Toledo Express Airport





My name is

The day I will be travelling is

I will be travelling to



I will be boarding my plane at Eugene F. Kranz Toledo Express Airport.

Before I go to the Airport



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I will be away from home so I will need to pack and bring everything I need. I can take one carry-on bag onto the plane with me and if needed, one bag that can be checked into the cargo hold and arrive with me.

I will need a government issued ID if I am over the age of 18.



I can take things to do while I wait or have things that will help me if it's too loud or busy.



Arriving at the Airport



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Airports can be very busy. I need to make sure I arrive early enough to park the car, check in and get my boarding pass; then get through the TSA screening process and to my departure gate before my flight boards. The airlines recommend arriving two hours before your scheduled departure.

There are a lot of people at the airport. Many people are travelling, but also there are lots of people who work at the airport, as well. If they ask me to do something, I should follow their instructions. If I need help, I should ask for assistance.



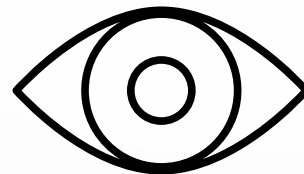
At the Airport



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There are many different sounds, lights, and smells at the airport. Sometimes there will be beeping noises or alarms. These noises tell people who work at the airport to do something. I don't need to be worried about these noises.

There could be noise from other airplanes arriving and departing or announcements being made, as well. If there is an emergency, staff will tell me what to do. If I don't like hearing these noises, headphones, listening to music, or earplugs could help.



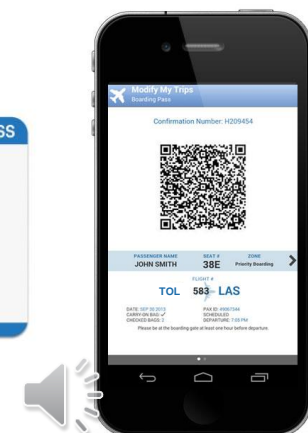
Checking in at the Ticket Counter



I need to proceed to the ticket counter for the airline I am flying. I need to join the line and wait for my turn to check in. When I get called by the airline employee, they will ask for my Photo ID and print my boarding pass and bag tag and take my bag to put under the plane.



My Boarding pass will be printed and given to me by the airline employee, or I will have a boarding pass on my phone. I need to show the boarding pass to people before I can get on the plane.



TSA Screening Checkpoint



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Everyone who is travelling must do security checks. Sometimes I may get picked to do additional screening. I need to listen carefully and follow their instructions. All my belongings will go through a screening machine. The security officer is looking for anything that is not allowed to be taken on the plane.



I may have to take off my shoes and my jacket and check that I have taken everything out of my pockets. If the scanner beeps, they may need to pat me down to check what made the beep.



Waiting to Depart



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After I clear security screening, I will verify which gate my flight departs from and proceed there. During this time, I will need to listen for announcements with information and boarding for my flight.



I may have to wait a little while so there are some things I can do. I might choose to have something to eat from the food court or do one of the special activities I brought with me from home.

Boarding the Plane



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The airline staff will tell me when I can board the plane. I will need to listen for the announcement for when boarding is beginning. I may have to wait in line before I am able to board.



I give the airline staff my boarding pass and they will scan it and give it back to me. I am then able to proceed onto the airplane.

On the Plane



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Next, I walk down a long jet bridge until I reach the plane. I need to find the seat number that is assigned to me on my boarding pass. I will need to check my boarding pass to see what seat I have assigned to me.



EXAMPLE BOARDING PASS

TSA PRECHK

Last Name / First Name / Middle
 Departure City to Arrival City

FLIGHT 123 **GATE** **BOARD TIME** **SEAT** **GROUP**
 ABC-EFG 4 10:15 AM 15B B
 Monday, March 9, 2015 Departs: 10:50 AM Arrives: 1:18 PM

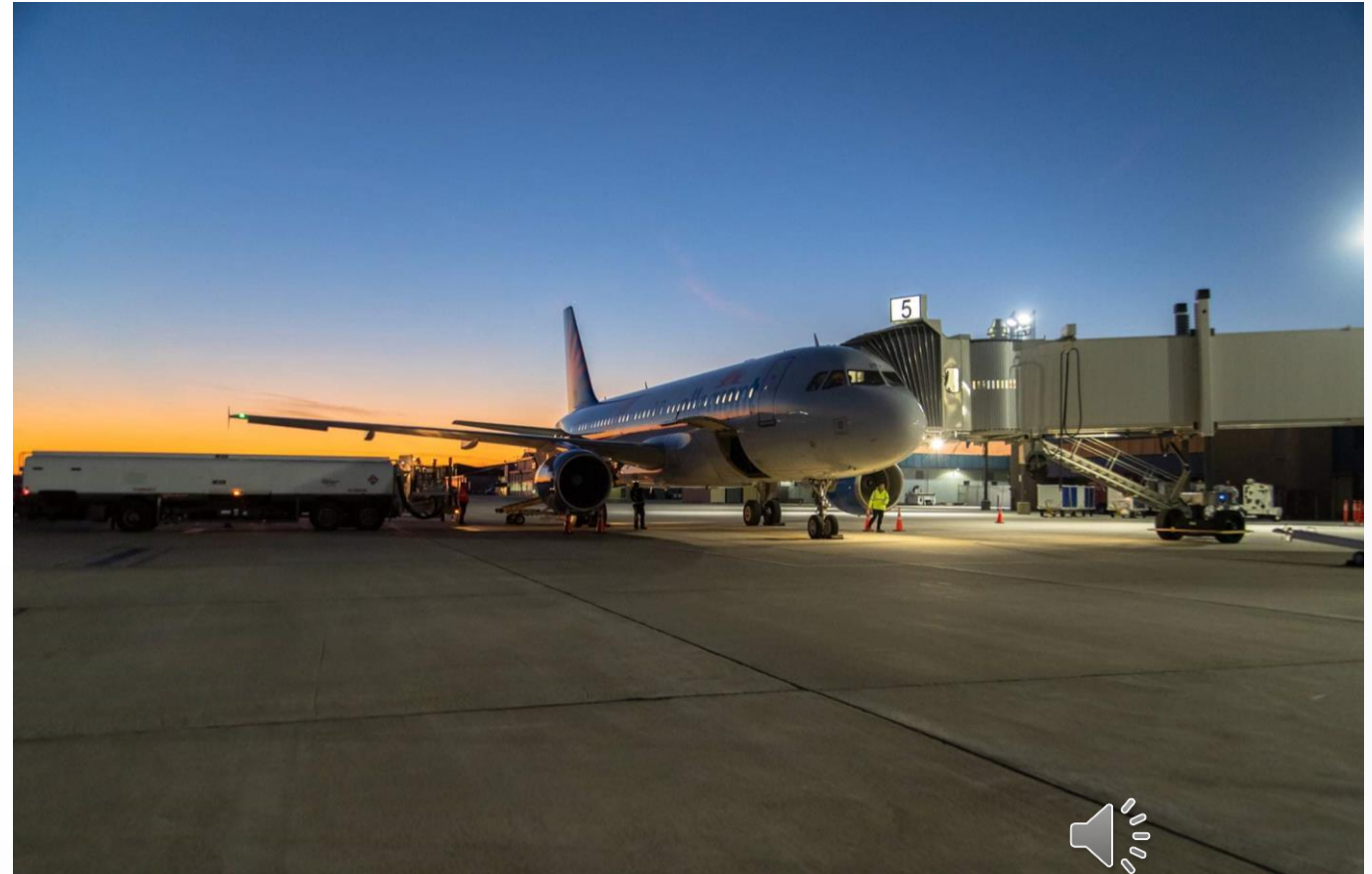
Port
MORE THAN A

Ready to Depart



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Once everyone is on board and the airline workers have all our baggage loaded and I have my seat belt on, we are ready for departure, and it is time to fly!



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Time to Take Off!



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